FETC Regular Meeting

November 9, 2017  2:00-3:00 pm    Tate room 202

Present: Deanna Caveny-Noecker (Ex-Officio, Assoc. Provost), David Desplaces, Douglas Ferguson, Zach Hartje (Ex-Officio, TLT/Deputy CIO), Paul Sanchez, Alem Teklu, Geoffrey Timms

1. Approval of previous meeting minutes
   Minutes from Sept. 14, 2017 and Oct. 12, 2017 meetings were approved.

2. IT Report – Zach Hartje
   Discussion of upcoming OAKS upgrade starting December 19, 2017
   • Future vendor upgrades will be possible on a monthly basis
   • End user perspective will not change
   • Authentication will not need to come through the college
   • Deanna mentioned the possibility of assembling a group to address some of the issues related to business continuity, closures, etc.
   • Zach mentioned the possibility of add-ons, both free and paid.

3. TLT Report
   Preparations ongoing for TLT conference, March 20-22
   • Accepting proposals for presentations
   • Hoping for more proposals to be submitted
   • David mentioned that scheduling is a deterrent to people submitting proposals
   • MUSC, Citadel, CSU, and others are invited

4. Faculty Survey – David Desplaces
   • Waiting on data, expecting it before November 15
   • Data will be formatted and a test survey will be sent to this committee before it is opened to all faculty and instructors

5. Computer Replacement Process Update
   • No updates on Astronomy lab yet – Zach
   • Request for more information at next meeting on how replacements are managed – David
   • Zach will send information to the group before the next meeting
   • All new machines now come with an inventory tag, but not all computers have these tags (yet) – Zach

6. IT Advisory Committee Duties
   This information was not available during this meeting; Zach to send the information to FETC
7. Sharepoint Access to Members
   • All members have access at this time. Alem to check to be sure Deanna has access.
   • David asked if off-site access is possible without VPN. Zach replied that cloud-based Office 365 will eventually allow for this to be possible. Deanna suggested limiting control so users do not accidentally grant access to people who should not have access.

8. Other
   • Zach says we will move away from Kaspersky to Dell, which will have an Apple component. Cost is still a question. The process is starting, but will take time.
   • David mentioned that VOIP migration will be completed by Monday November 15, and inconsistencies will be smoothed out by then.
   • Zach reported that the new ticketing system, Team Dynamics, goes live on December 18. It is a self-service knowledge base complete with articles.

Submitted by Paul Sanchez and Wendy Cory